



CASE MANAGER (Full-Time)

Roles & Responsibilities

This is a salaried full-time **Case Manager** position which provides a full range of moderate to complex work assignments in support of the Discipleship Program Director and Outreach Director. The position reports directly to the COO. The position requires excellent organizational skills, active problem solving, and effective interpersonal skills. Some early morning, evening, and weekend work is required.

Desired Work Characteristics

- Loves Jesus above all else
- Gets things done with results to show for their effort
- Accomplishes things that are remarkable - above and beyond what is expected
- Exercises sound decision-making skills, acting quickly and decisively.
- Communicates well and can convince others to act.
- Deals well with ambiguity; creates order where others see confusion.
- Flexibility with growing and changing program needs – a willingness and openness for development and changes to case management strategies

Requirements

- Minimum of Associates degree in human services or a related field
- Preferred Bachelor's degree in social work or related field
- 3 or more years of experience working in case management or related area
- Experience working with mental health is preferred
- Experience working for non-profit/ministry is preferred
- Experience with local social service resources

Skill Set

- Christ - Centered, trauma-informed conceptualization of case management and care for clients
- Creative and flexible
- Excellent record keeping and organizational skills
- Education, training, and expertise in best practice standards and implementation of case management
- Working knowledge of local community resources (Louisville, Southern IN)
- Excellent problem-solving skills
- Crisis management skills (knowledgeable in de-escalation techniques)
- Ability to teach the skills that each participant needs to maintain a stable life without enabling them
- Empower clients to gain independence and sustainability
- Ability to present our program in a professional manner and to build relationships with other organizations in our community
- Ability to set boundaries in personal and work life
- Ability to accomplish tasks given in a timely manner
- Ability to multitask efficiently
- Ability to effectively provide services to every individual that comes into our ministry

Would you be a good candidate?

Have you served women who have been exploited or trafficked before? Would you describe yourself as passionate about the gospel? Would you describe yourself as outgoing and energetic? Would you be the first to respond to a crisis? Do you have boundaries in other areas of your life? Are you willing to work nights and evenings when needed?

If you answered yes to the majority of these questions you may make a fantastic candidate for this position.

A detailed description of the position will be sent to each applicant once further determination has been made.

If interested, please fill out the online application and attach your resume. We'll be in touch with you soon.